

Thank You for Shopping with

MDS COLLECTIONS™

WWW.MDSCOLLECTIONS.COM

New styles updated,
everyday

RETURNS NOTE

Need to return something? Fill in the details and send it back with the item/s you wish to return.

Order ID:

1. Incorrect Item Received: The product code is _____

- I want a refund. My Account number is _____
- I still want my original item. Please mail it back to me.

Postage Reimbursement: _____ (please fill in bank account details)

2. Defected Garment: The product code is _____

- I wish to do a one-to-one exchange.
- I wish to exchange for something else with an exchange voucher of an equivalent value on the website.

Postage Reimbursement: _____ (please fill in bank account details)

3. Dissatisfaction (Cannot fit/ not as expected/ low quality):

The product code is _____

- I wish to exchange for something else with an exchange voucher of an equivalent value on the website.

Returns Policy

- All return item/s must be mailed back to us within **14 days from receipt**.
- Garment/s must be in its original condition (unworn and unwashed) with price tag intact.
- Note that sale items, jewellery and undergarments are non-exchangeable.
 - Delivery charges will be reimbursed for only reasons 1 & 2.

For more info on our returns policy, please refer to our "RETURNS" tab under Customer Service.

Need to speak to us urgently? Call us at our hotline 6844 5002 or email us at customers@mdscollections.com